

Exchange Policy

Written by Administrator
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Uncivilized offers the easiest exchange policy on the web. Items that you exchange must be in the condition that you received them and in the original box. uncivilized.com does not guarantee wear or tear or any damage that occurs after the shoes are worn. Please be aware that worn shoes are not exchangeable under any condition. Sale priced items are final sale. If a sale item is marked "Final" it is a final sale and can not be exchanged. Shoes can be exchanged for a different size only. Special orders are not returnable and are a final sale.

All packages must be pre-paid, we can not accept COD's. All exchanges must be new and unused, and contain all original tags and accessories.

We will not accept CODs or third-party billing for returned merchandise.

In the case of shipping damages, please contact the carrier or our Customer Service department at